

CONNECTIONS LEARNING® by Pearson

How to Clear Cookies and Cache in All Browsers

Please choose which browser you are using:

[Mozilla Firefox](#)

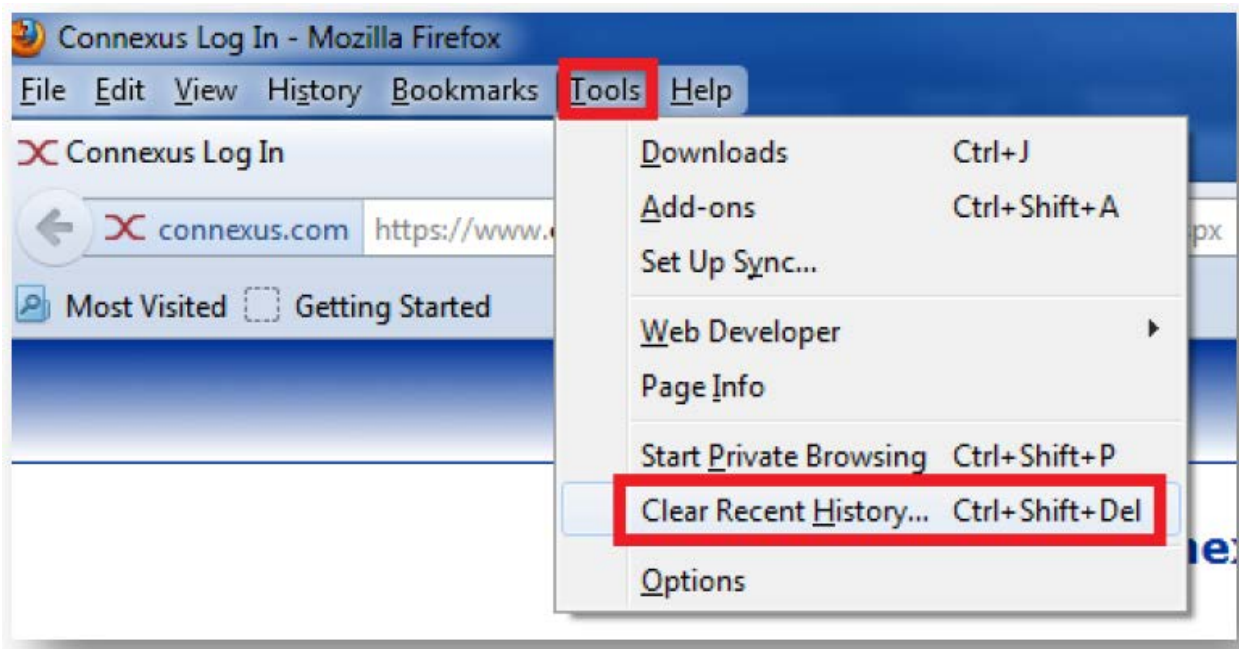
[Google Chrome](#)

[Internet Explorer](#)

[Safari](#)

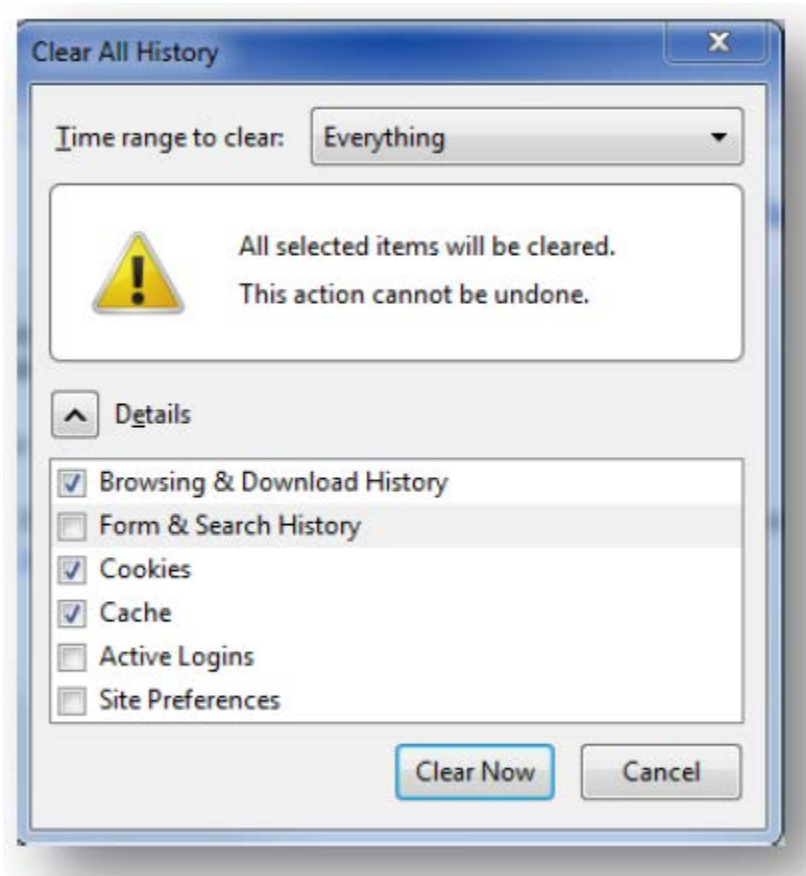
Mozilla Firefox

1. Open up Firefox and at the top of the window, click **Tools** > **Clear Recent History**.



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2. On the Clear All History window, ensure the following items have a check mark: Browsing & Download History, Cookies and Cache. Click **Clear Now**.

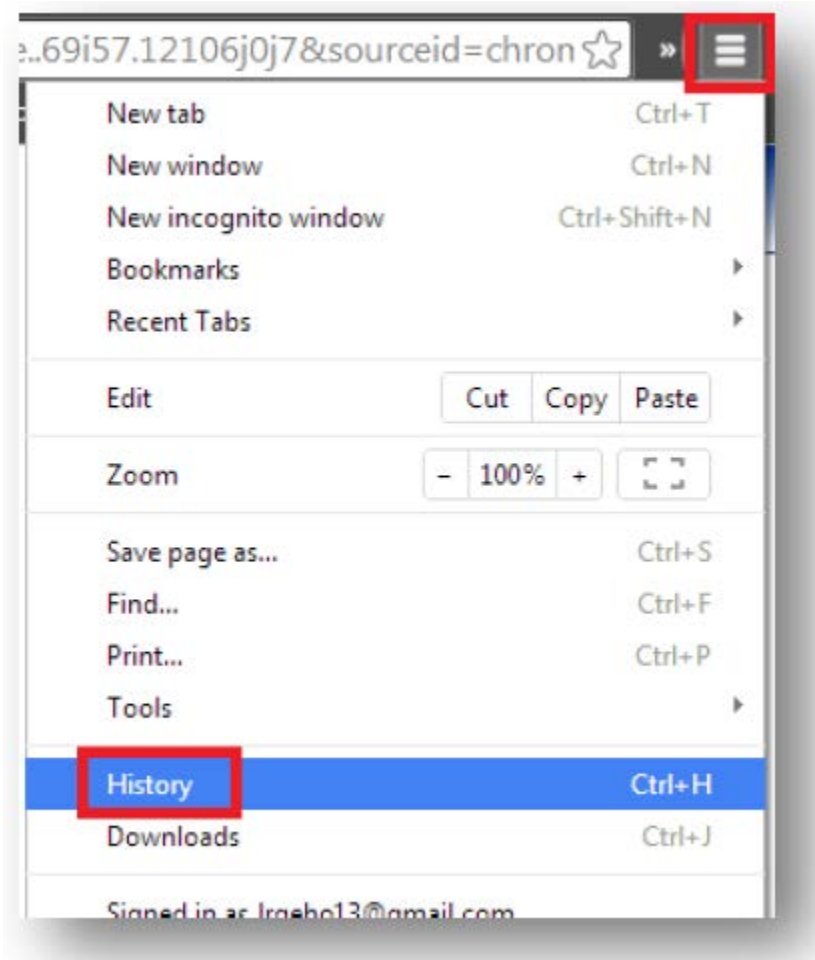


3. The Clear All History window will disappear when it has finished clearing all the selected items.
4. Close All Firefox windows and reopen.

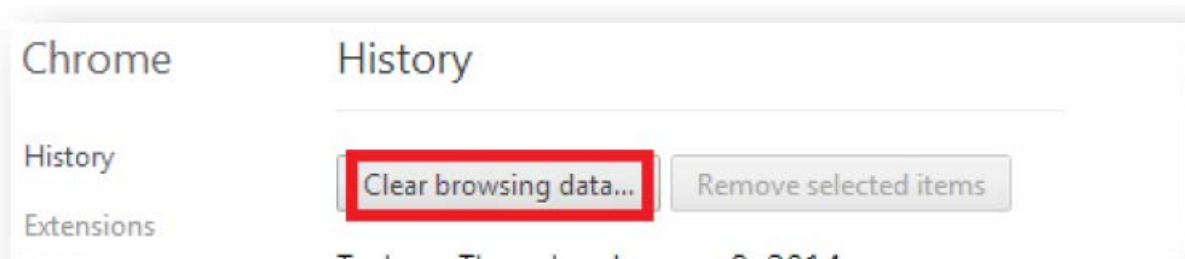
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Google Chrome

1. Open Chrome and click on the “three line” icon in the upper right hand corner of the screen. Locate and click on **History**.

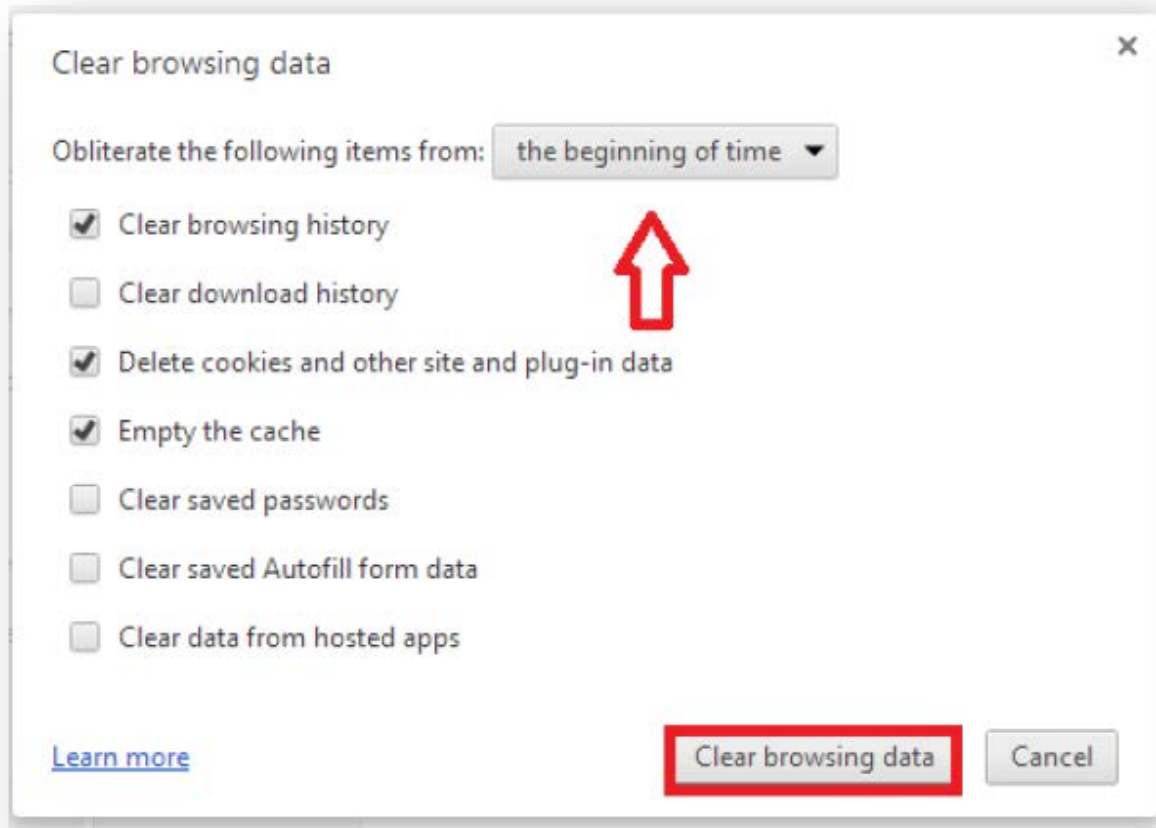


2. On the History window, click **Clear browsing data...**



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3. Ensure “the beginning of time” shows in the drop down menu and the following items are checked: Clear Browsing history, Delete cookies and other site and plug-in data and Empty the cache. Click **Clear browsing data**.

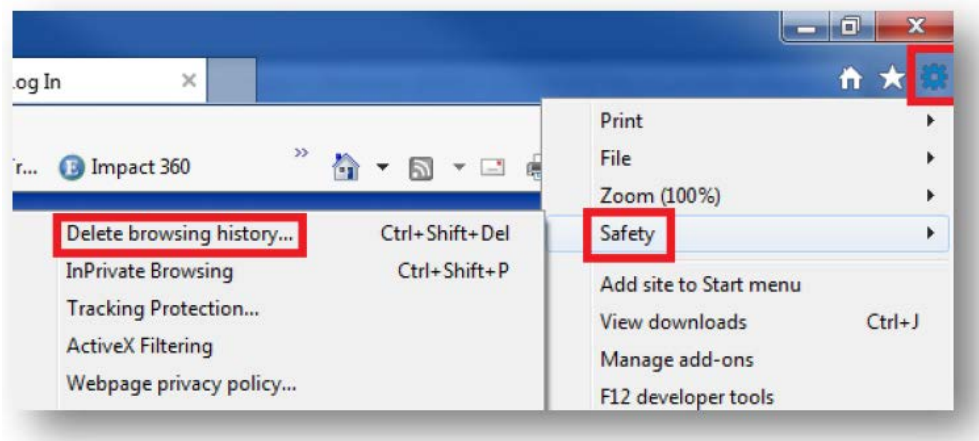


4. The window will disappear when complete.
5. Close all Chrome windows and reopen.

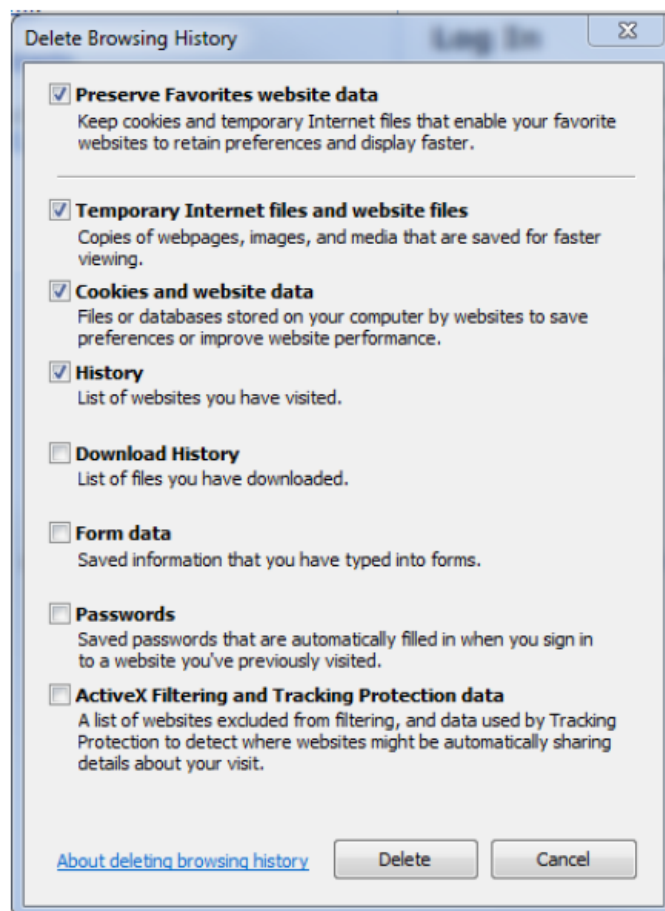
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Internet Explorer

1. Open an Internet Explorer window and click on "Gear" (Tools) in the upper right hand corner then hover over **Safety** and choose **Delete Browsing History...**



2. On the Delete Browsing History window, ensure the following items are checked: Preserve Favorites website data, Temporary Internet Files, Cookies and website data, and History. Click Delete at the bottom.



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3. A message will appear at the bottom of the Internet Explorer window when the selected browsing history has finished deleting.



4. Close all Internet Explorer windows and reopen.

Safari for Mac OSX

1. Launch Safari Web browser and go to the **Safari menu** at the top of the screen and select **Preferences**.
2. Click on **Privacy** at the top of the window that opens. Click on **Remove All Cookies and Website Data**. A window opens showing cookies and other website data. Click on **Remove All**.
3. Click on the **Safari menu** at the top of the screen and select **Empty Cache** from the drop-down menu. Confirm by clicking **Empty** on the pop-up screen.